

RAVINDRA.S.C

System Administration.

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PROFESSIONAL PROFILE: I am an enthusiastic and dedicated professional with extensive experience across system administration. I can demonstrate a strong ability to manage projects from conception through to successful completion. A proactive individual with a logical approach to challenges, I perform effectively even within a highly pressurised working environment.

WORK EXPERIENCE (14 years)

Coforge pvt. From 26-Sep-2024 to till present.

Sr. Associate

- **Advanced Troubleshooting:**
Diagnose and resolve complex technical issues related to desktop computers, laptops, peripherals, network connectivity, applications, and operating systems.
- **Escalation point:**
Act as the primary point of contact for escalated technical issues from the helpdesk, providing expert analysis and solutions.
- **Incident management:**
Effectively manage incidents through the ticketing system, including accurate documentation, timely updates, and resolution tracking.
- **System administration:**
Perform routine system maintenance tasks like software patching, account management, and security updates. Backup and restore test with comvoul tool. User management in QC lab system with various software applications (medica, lab solutions, tiamo, chromeleon, enviro, allyone, access control, perkinelmer, labx2019, etc)
- **Project participants:**
Assist in IT projects by providing technical expertise during implementation, upgrades, and migration processes. Assistant in CSV process for GXP system application.

Shilpabiocare pvt ltd. From 4-Mar-2024 to 29-Aug-2024.

- Windows server 2019 standard installation and management,
- Install, configure, and manage VMware vSphere, ESXi hosts, vCenter, and related technologies.
- Manage and troubleshoot virtual machines (VMs), networks, and storage within the VMware infrastructure.
- Monitor the performance of VMs and VMware infrastructure to ensure optimal resource usage (CPU, memory, storage).
- Lab solutions of agilent software management.
- Data backup and restore activity in QC lab.
- Sonicwall firewall management.
- Windows desktop system administrator.

Adarshpharmacon pvt ltd. From 8-Nov-2023 to 1-Mar-2024.

- Windows server 2012 standard installation and management,
- Openlab solutions for IR and UV software management.
- Lab solutions of agilent software management.
- Data backup and restore activity in QC lab.

- Fortigate firewall management.
- Windows desktop system administrator.

Suraj laboratories pvt. From 16-Mar-2023 to 12-Oct-2023.

Kadechur industrial area.

Yadgir dist.

- Azure active directory user and management.
- Sophos endpoint security, management, DLP, and data protection.
- O365 application management Outlook, One drive, Share point etc.
- Azure Access control policy by IP and location.
- Azure exchange email service and management. Policy role management mail box Backup. Rule creation for block, access, restriction and management.
- IT Win 2022 server installation and qualification.
- Networking plan design and implementation for new infrastructure.
- Sophos firewall policy management.
- System administrator daily tasks Monitoring Firewall, Endpoint security, Desktop and Server data Backup, troubleshoot the error solve the issue.
- Management of remote location site.
- Support remotely to user and different site.
- CCTV NVR installation and management.
- Pen test for local and remote location office desktop, Network and Server for security.
- Windows server installation and configuration for empower and thermolab software.

Shilpa Medicare Ltd. Raichur (April 2017- Aug 2022)

Working as a System administrator

Servers to manage

- | | |
|---|--|
| 1) Server DC: Windows Server 2008 R2 | 2) CCTV Server: D-Link, Honeywell |
| 3) ADC & RODCs: Server 2008 R2 | 4) Mail Server: Exchange Server 2013 |
| 5) File Server: Windows Server 2008 R2 | 6) FTP Server: File Zilla |
| 7) HRMS Server: Savior Software | 8) Lyberty Pro micro synthesizer app |
| 9) ERP Serve: Client, Server management | 10) QC server : Empower3 Application |
| 11) lyophilizer application peptide | 12) QC Server (Unit1) : Server 2008 R2 |
| 13) Prep HPLC peptide block. | 14) Antivirus Server: SOPHS |

Brief details about responsibilities

- Management of Active Directory, DHCP, DNS, FTP, RAS, Terminal Server, Replications, Group policies, Backup.
- Ensuring that all the services of Domain controllers, Mail server are up and running. Providing L2, L3,L4 Support.
- Responsible for handling all the technical problems in Servers & providing guidance to all locations.
- Network management, Firewall security management, IP security and antivirus Server management.
- Management of permissions security of share folders with file server.
- Providing support to clients onsite and remotely to resolve their queries as soon as possible
- Working on the issues Domain Server, RODC Servers, Sites of all units for resolution

- on time.
- Daily monitoring of Network status and Servers health with windows logs and event viewer.
 - Ensuring the running of IT infrastructure without issues.
 - Escalation of issues as the main point of contact, finding root cause and working for resolution.
 - Configuration of ELN on clients machine and provide technical support.
 - Maintenance and support of R&D ELN Servers.
 - Working on logged calls for appropriate resolution as soon as possible.
 - Configuration of ERP on remote desktops and local machines and provide technical support.
 - Dealing with vendors if any serious issue occurs with their respective application or services.
 - Management of VERITAS server for backup.
 - Managing TSC Printers for LABELs with Bartender Software.
 - Active directory server 2008,2012, and 2016 configurations and management.
 - VM ware client install and management of peripheral. Communication with server.

Saudi Naval Support Pvt. (Saudi Arabia)

System administrator (From October 2014 to October 2016)

- using a variety of software packages, such as Oracle, VMware , Windows 7, XP, SCCM, Windows 7 Deployment, Application Installation, Troubleshooting, Software Installation, SC Clearance and Microsoft Word, Outlook, PowerPoint, Excel, Access, etc., to produce correspondence and documents and Maintain presentations, records, spread sheets and databases;
- using content management systems to maintain and update websites and internal databases;
- attending meetings, taking minutes and keeping notes;
- manipulating statistical data;
- Dealing with Skyp to connect vendor meeting.
- Managing Printer Server at Head Office.

Pixletrans. pvt.ltd :

Worked as a System Administrator (From July 2013 to October 2014) .

Responsibilities :

- Monitoring and administrating the overall system administration activities in the Station.
- Monitoring File System, Backups and Restores.
- Monitoring errors through Logs and System explorer.
- User and Group Administration in Servers.
- Antivirus Server updating.
- Responsible for maintaining System Network and Database Server and modifying and updating the processing software as per the customers need. Assist for technical help for near location Stations.

- Efficiently coordinating with vendors for the maintenance of uptime for the systems up to 95%.

HP (Hewlett-Packard),EDMS project :

Worked as a system Administrator (From Aug 2010 to March 2013)

Responsibilities :

- Systems administration, maintenance and monitoring various day-to-day operations.
- File System administration and management like monitoring various logs, file system sizes etc.
- Remote administration for Windows as well as LINUX (ssh).
- Configured and maintaining FTP server.
- Setting up login accounts for new users and managing the user accounts.
- Monitoring and Controlling system access and maintain passwords, assigning special privileges to selected users and controlling file access.
- Configuring distributed file system and administrating NFS servers and clients.
- Maintaining shared resources to be mounted by using Auto mount.
- Performing Backups on schedule time, which is suitable to our organization.
- Installation and Setting up of New Windows/Linux servers
- User Co-ordinations and Help desk call handling.
- Handling all Technical issues for end users.
- Manage the MySQL, Postgresql, DATA base of Server.
- Installing RPM packages and execution of queries.

TECHNICAL PROFILE

- Hardware + Networking (From Zoom Technologies Secunderabad.)
- DCA (Diploma in Computer Application), C++, Oracle, Fox-Pro.
- Procurement of hardware devices.
- Assembling of hardware devices.
- Installation operating systems
- Installation of Printers
- Antivirus installation.
- Linux: - command, Quotas, LVM, Backup, RPM, Raids
- Server:- DNS,DHCP,FTP,NFS,PROXY,IPTables.
- XenApp, Thinapp, MSI, VMWare, VDI etc
- EDMS Application maintenance, Server Backup, Branch Server Monitoring.
- Network maintenance, DATA Base maintenance

Operating Systems:

- Client OS :- Windows XP, Windows 98, Windows 2000, Linux

- Server OS: - Windows 2003 Server, Windows 2000 Server, Linux 4.0 & 5.0.
- MCSE (server 2003, 2012, and 2016)
- CCNA
- Linux Server 5.0.
- **Linux (RHCE Certificate number is 805008684133122.)**

EDUCATION AND QUALIFICATIONS :

- Master in Arts (M.A)
Dist: Gulbarga. (Karnataka)
Gulbarga University.

PERSONAL DETAILS

Father's :Siddappa.Chittalkar

Date of Birth : 6th FEB 1984

Sex : Male.

Religion : Hindu.

Nationality : Indian.

Languages Known : English, Hindi, Kannada, and Telagu & Marathi.

E-mail Address : ravindra.0602@gmail.com

Permanent Add. : Ho No.205 Behind Corporation Bank
Village: Krishna.
Tq: Maktal.
Dist: Narayanpet
(Telangana)

DECLARATION:

I hereby declare that the above-furnished details are true to the best of my knowledge and belief.

[Ravindra.S.C]

Place:

Date: