



# HIREN DODIYA

## SENIOR OFFICER - QUALITY

### CONTACT

+91 94269 95667

Hirendodiya515@gmail.com

307-D, Ekta Apartment,  
Jalaram Society, Kamrej Char  
Rasta, Surat-394185

### EDUCATION

2013 - 2016

DIPLOMA IN MECHANICAL

- Gujarat Technological University
- CGPA: 7.95

2013

10TH SSC

- Shree Gurukul M. M. V. V.
- Percentage: 79.5%

### SKILLS

- Power BI
- Advanced Excel
- Powerpoint - Presentation
- Python (basic)
- SQL (basic)
- Tableau
- Mail and Communication

### PERSONAL

- DOB: 10 Mar 1998
- Nationality: Indian
- Hobbies: Drawing sketch,  
music, learn new things.

### PROFILE

Dedicated and highly motivated Mechanical Engineer with over 8 years of experience in Quality Assurance. Adept at working in challenging and creative environments, with a strong commitment to professional growth and continuous improvement. Seeking a responsible and challenging position in Quality Assurance/Management with a reputed organization.

### WORK EXPERIENCE

#### Borosil Renewable Limited

2022 - PRESENT

Senior Officer - Quality

- Project - Automatic inspection system (ISRA vision) installation; including commissioning, installation, defect detection setup, and validation with various defect analysis.
- Perform data analysis and visualization for raw glass defects to identify patterns and improve quality control measures.
- Develop dashboards and reports to monitor defect trends, enabling proactive decision-making.
- Internal Auditor for IMS and certified for all three standard 9001, 14001, 45001.
- Preparing, reviewing, and updating departmental documentation.
- Handling Shift Production quality of total 8 Tempering line and 4 Annealing line.
- Analyze High Impact Claim with 8D analysis.
- Attending Customer visit and resolve customer complaints.

#### Saint-Gobain India Private Limited - Glass

2016 - 2022

Team Member - QA/QC, Claims & IMS

- Managed customer claims, ensuring timely resolution and effective communication.
- Utilized the 8D tool to resolve high-impact claims and implement corrective actions.
- Prepared and reviewed monthly claim presentations with central and global teams.
- Served as an IMS Internal Auditor (ISO 9001, 14001, 45001).
- 5S audits and implemented continuous improvements.
- Participated in WCM QPC and PD Pillar teams, focusing on process improvements and skill development.
- Prepared test certificates for finished as per customer requirements.
- Complete two claim reduction projects and one competence gap reduction project.

### LANGUAGES

English

Fluent

Hindi

Fluent

Gujarati

Fluent