



## Key skills

- Customer Satisfaction
- Self motivation
- Decision making
- Documentation
- Quality Assurance
- SAP
- Technical Support Executive
- Adaptability
- Raw Material Procurement
- Vendor Development
- Product Development
- Employee Relations
- Ability to under process
- Leadership Skills
- Leadership development



## Personal Information

City **Vadodara**

Country **INDIA**



## Languages

- english
- hindi
- English

# Pankaj Sharma

## Assistant Manager



15 Years 0 Month



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## Profile Summary

Highly skilled and customer-focused executive with over 15 years of experience in leading teams to develop strategic plans and execute technical projects and quality assurance practices. Proven expertise in UV/Aqueous Coating/Inks industry, encompassing new raw material testing, vendor development, technical support, new product development, and cost reduction through formulation making, documentation & safety, Kaizen, OPL, etc. Adept in driving business growth through effective leadership and technical proficiency. Seeking a management role to leverage extensive experience and advanced knowledge for delivering exceptional results in the industry.



## Education

MBA, 2011

National Institute of Management (NIM), New Delhi

MS/M.Sc(Science), 2015

Swami Vivekanand University,  
Sagar(MP)

B.Sc, 2006

Agra University



## Work Experience

Feb 2023 - Present

Assistant Manager

Shiva Performance Material pvt Ltd

R&D/Qc/technical support ,UV/WB aqueous coating,new Raw material evaluate testing,formulations of uv/aqueous coating NPD,documentation As per /UV Coating handling ,technical support & r&d.

Jun 2010 - Jan 2023

Technical Support Executive

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UV & WB coatings handling,/and new products development handling/ their raw material/ FMCG raw materials ,handling , complaint handling documentations maintain as per a ISO.9001:2015, qc/technical sales &service /r&d support.

**Dec 2008 - May 2010**

Assistant Executive

**Heinz India Ltd**

RM / PM Handling /man management /documentation /Process Control Lab



## Certification

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- MBA
- MBA