

SANTOSH KUMAR PANDEY

Permanent address: Hill Crest CHS Ltd.
Flat no. 6/602, G.B. Road, Chitalsar,
Manpada, Thane, Maharashtra - 400607

📞 +91-7990744224
✉ skpandey9095@gmail.com

Career Overview

Eleven plus years of experience in quality department of various multinational corporations (MNCs) producing electronic devices (Smartphones, Feature phones, Hybrid STB, CCTV, Smart box, Headphones, Router, Switches and adapters). Currently working as an Assistant Quality manager professional with Pacific Cyber Technology India Pvt. Ltd., located in Daman. Conceptually strong with an innovative, analytical and detail oriented working approach. Enhanced with the ability to acquire new concepts and technologies in a short period of time. Effective communication skills with strong analytical and organizational skills.

Work Experience

11 years 9 months

PACIFIC CYBER TECHNOLOGY INDIA PVT. LTD

(Sept 18' - till date)

Designation: Assistant Quality manager

- Working for specific project from IQC to Dispatch and Supplier Quality management.
- New project setup- Prepare NPI Quality requirement check list, PFMEA, Quality control plan & line qualification document, all Quality Parameters Validate.
- New line all jigs, fixtures, equipment requirement & validation.
- Verify MES flow & system negative validation.
- Control the rejection of SPI, Pick and place and AOI machine.
- Analysis the SMT rejection and control by effective action (root cause analysis).
- Take improvement action on wave soldering machine and reduce the rejection.
- Daily verify MI component loading through quality process like material loading and process audit in every 2 hours process.
- Check and verify the daily rejection of manual insertion line.
- Line Qualification of NPI running models of wave soldering lines.
- Take improvement action and how to avoid component wrong loading in SMT lines.

- Daily verify the SMT process like MES scanning, component loading, X-ray process, FAI, process confirmation of every 2 hours.
- Improve the daily SMT quality taking appropriate action.
- Line Qualification of NPI running models of SMT lines.
- Check LCR and FAI of NPI models.
- Prepare -Why-Why analysis & 8D report for market complain & high process failure issue.
- Daily Quality review meeting with line IPQC & concern department.
- Prepare weekly & monthly report and report presentation with management & customer.
- Established the Quality standards as per ISO9001:2015.
- Internal audit for ESD & material handling process mapping.
- Technical support to line and market issue related to design and process.
- Factory audit with new customer & introduce our process & system.
- NPI Quality handle as per customer requirements.
- Material related issue feedback to concern supplier & improvement action plan follow-
- Department cost saving program, Employee proposal system implemented & training program for Employee skill enhancement.
- External audit for local supplier factory audit and new develop supplier.
- Prepare and Monitor action plan on line with department objective for continuous improvement.
- To handle Quality improvement related kaizen & prepare CTP & CTQ for key station.
- Reduce customer complaints and feedback through continual improvement of product quality.
- Lesson learn & Gemba audit for Organization development & New documents preparation.
- QPA & QSA audit plan each week & observation discuss with all Top managements.
- Have good knowledge of SMT/DIP/Testing/SMT/Assembly.

MCM TELECOM EQUIPMENT PVT. LTD

(July 16' - Aug 18')

Designation: Sr. Engineer (Quality Department)

MCM Telecom Equipment Pvt. Ltd. is a mobile phone manufacturing company.

Development and Production role out of New Models.

- Analysis and Control Process and Quality related issue.

- Checking process reliability and developing required Changes.
- Development of team for production, Quality and Audit.
- To ensure timely quality output and to meet monthly production targets.
- Preparing Daily Quality Report and Tracking Defect History.
- To conduct the Pilot production of new models.
- Follow-ups with ODMs for Improvement and Development of PP & MP Issues.
- To Prepare and Trained Manpower for Upcoming New Models.
- Study and Take Preventive Countermeasure to prevent Process Defect in New models.
- Preparing PFMEA for Ensuring Proper Product Roll out and Handover.
- Production Process, improvements and line balancing.
- Maintaining the Rejection Records in PPM and ensuring the quality of production.
- Analyzing the productivity & worker's suggestions on weekly basis and represents the UNIT in central suggestion meetings.
- Prepare and Monitor action plan on line with department objective for continuous improvement.
- To handle quality & productivity related issues through Kaizen.
- Always try to find out the potential areas of improvements.
- Implementation of Production plans to ensure smooth running of Production to achieve the desired target.
- Reduce customer complaints and feedback through continual improvement of product quality.
- Reduce in-house rejection rate by providing trainings and motivating the manpower.
- To take reporting of all PQC of the floor.
- To reviewed the major issues of field & take corrective & preventive action.
- Conduct the training (OJT) for Operators and motivate them for reducing process rejection.
- Analyze the daily line rejection & discuss in minutes of meeting & take CAPA.
- OS&D done by Process Engg. and root cause analysis & solving the problems of Process.
- PQC Engg shall do line process audit as per model.
- Data collection (rejection/rework data) and analysis on daily basis.
- Weekly meeting presentation

INTEX TECHNOLOGIES INDIA LIMITED

(June 2014 - July 2016)

Designation: - Sr. Engineer (PQC Shift in charge)

Company is into products such as Tablet PC, Mobile phone, Home appliances, IT accessories, LED, TV Manufacturing, etc.

- Monitoring TRC Defect (In Out) & Analysis.
- Monitoring OQC defect & Analysis.

- Monitoring daily FTR trend & Analysis.
 - Analysis line rejection data & Defect Trend.
 - Verifying work of all process Engineer work & All Report.
 - Provide solution to your team for process problems.
 - Preparing CAPA for OQC NCs.
 - Preparing CAPA for customer complaint.
 - Make a report on line issues.
 - Analysis FTR summary & Action Plan.
 - Weekly meeting presentation.
 - CTQ/Process Implement.
 - Closer of All audit NCs.
 - Recovery Report check & Analysis.
 - OS&D verification/Report.
 - All check sheet verification.
 - PP lot report & Analysis.
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- Maintain floor with quality control report on daily basis.
 - Collection of LQC report (PQC report) and analyze on data (correction/rejection) on daily basis.
 - Develop monthly reports showing inspection and audit performance and improvement opportunities.
 - Conduct meetings regularly with inspection and audit team to help consistency in teamwork.
 - Provide the training to the operator according to given work instruction.
 - Distribution of work load to executive in order to achieve a good level of quality daily.
 - To analyses Rejection to take counter measure to minimize it.
 - Data collection (rejection) and analysis on daily shift basis
 - Test the device as per testing procedure.
 - Inspection as per the Standards & active role in Quality Circle activities.
 - Assess and improve the methodology on an ongoing basis
 - To maintain 5S, 3R, CAPA, 7QC Tools on the floor.
 - To Check ESD connection point for grounded.

SIMMTRONICS SEMICONDUCTORS LTD.

Sept 12' - May 14'

Designation:- Quality Engineer

Company products: Hand blender motor, Mixer grinder, Juice mixer, sandwich maker

- To check and verify ESD connecting point on the daily basis.
- Conduct ESD Audit /Inventory Audit on factory.
- To make work instruction for the process operation and specification criteria for quality team.

- We also provide the training to the operator according to given work instruction.
- Verify the BOM for every model of electronics device separately.
- Managing assembling line with “The Prime Objective.
- To prepare Root Cause Analysis for bugs in all model of Tablet PC.
- Data collection (rejection/rework data) and analysis on daily shift basis.
- Sound knowledge of quality & process methodologies such as FMEA.
- Verify and Develop BOM of new model of product.
- To monitor calibration system on time.
- Perform manual testing.
- Soaking and reliability test for all model of Tablet PC.
- Testing of android-based operating system.
- Testing process of product-
 1. Functional testing
 2. Visual Testing
 3. Socking Testing.
 4. Reliability Testing.
- To Check ESD connection point for grounded.
- Test and Verify the ESD audit check sheet on daily basis.
- Troubleshooting Hardware & Functional Problem.

Key Skills

Technical and Tools Skills:

Quality Assurance, Kaizen, 5'S, 3R,7M, CAPA,8D,PPAP,Cp&Cpk
7QC,SPC,kaizen,FMEA,MSA,Poka yoke.

Managerial Skills:

Communication skills. Influence and negotiation skills, Strong strategic planning and in-depth process analysis skills, Excellent managerial, communication, interpersonal and technical skill

Academic Records

Qualification	School/college	Board University	Year of passing
B.Tech (EEE)	S P Memorial Institute Of Technology, Allahabad,(U.P.)	UPTU	2012
Intermediate (PCM)	C.I.C.,Allahabad,(U.P.)	U.P.Board,Allahabad	2007
S.S.C	C.I.C.,Allahabad,(U.P.)	U.P.Board,Allahabad	2005

Achievements

- ✓ Capacity to controlling a team and work as a Process in charge.
- ✓ Proper planning for the approvals to have faster completion of work.
- ✓ Efficient management of material for smooth and fast flow of work.
- ✓ Possess quality of good team member.
- ✓ Ability to grasp new concepts quickly and capable of utilizing them in a productive manner.

Personal Details

Father's name : Late Prem Chandra Pandey
Nationality : Indian
Date of Birth : 02 Nov 1990
Marital Status : Married
Sex : Male
Temporary Address : A606, A-wing, Darshnam park, Nani daman, Daman

Declaration

I hereby declare that the information furnished above is true to the best of my knowledge.

Date:

Place:

SANTOSH KUMAR PANDEY