# Aditi Dhupar

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#### **Summary**

Dedicated Welfare Officer with experience in employee training (internal/external), grievance resolution, and compliance management. Successfully managed social audits, onboarded new hires, and ensured employee well-being through welfare schemes. Strong communication and record-keeping skills.

#### **Experience**

#### Welfare Officer

Lenskart Solutions Pvt. Ltd (Lenskart.com) • Gurugram, Haryana

11/2022 - Present

- Organizing training programs of internal & external agencies, developing multi skills as per defined standards
- Handling to all admin activities (Client coordination, PR PO Formation, Harmonious relationship with vendors)
- Address employee queries and grievances, establish effective mechanisms for timely resolution, and perform root cause analysis to prevent recurrence.
- Discussing & negotiating with employees through Work Committee, Internal Complaint Committee, Canteen Committee & Health & Safety Committee for issues related to work.
- Organize a Compliance Committee meeting with Dept. Head & Factory Head
- Ensure adherence to the Factories Act and manage the GTCMS Compliance Tool, coordinate with vendors, conduct audits, resolve issues, train staff, and prepare compliance reports.
- Campus Placement of Interns and Graduate Engineer Trainee (Colleges like IIT Delhi, IIM Rohtak, Indian Statistical Institute Kolkata, Banasthali, Thapar etc).

### Welfare Officer/ Compliance Officer

Radiaant Expovison Pvt Ltd • Noida, Uttar Pradesh

07/2021 - 11/2022

- Organizing training programs of internal external agencies, developing multi skills as per defined standard
- · Maintaining staff and worker welfare schemes and related activities
- Handling of client & third party social Compliance Audit
- Formation and timely organizing meeting of committee meeting.
- Conduct mock audits prior to compliance reviews, address identified issues, and ensure closure of all open points within the specified timeframe post-compliance.

#### Welfare Officer

Pinnacle Clothing Co. • Noida, Uttar Pradesh

11/2019 - 02/2021

- Facilitate and help the new joiners with the joining formalities.
- Conduct various trainings specified in the Buyer and Company Codes of Conduct, such as Health and Hygiene and Emergency Evacuation training etc.
- Regularly organize counseling programs for all factory employees to enhance their awareness of company policies, health and safety issues, and to discuss their concerns.
- Maintain all employee personnel files and assist new joiners with the completion of their onboarding formalities.

#### Skills

Excel, Microsoft Powerpoint, Canva, Recruitment, Campus Placement

# **Education**

# **Masters of Social Work**

Chaudhary Charan Singh University • Meerut, Uttar Pradesh

06/2019

### B.com

Chaudhary Charan Singh University • Meerut, Haryana

06/2017